

TIMOTHY C. TIERNEY

PRESIDENT AND
CHIEF OPERATING OFFICER

March 13, 2020

Dear Fellow Conrail Employees:

As you know, Conrail's employees are its greatest asset. To that end, I am writing to let you know that Conrail's primary concern during the Coronavirus (COVID-19) outbreak is the health of our fellow employees and their loved ones at home.

Attached to this letter you will find Conrail's Coronavirus (COVID-19) Prevention and Response Policy as well as some Frequently Asked Questions (FAQs) to assist you in understanding how to stay well and what to do if you or a member of your household becomes sick.

It cannot be said enough, if you or a member of your household becomes sick, please stay home. After contacting your personal physician and local health agency if necessary, please let your supervisor and/or crew management know of your need to remain out of work. While out of work, please be mindful to keep in touch with your supervisor and/or crew management. If you have any questions or concerns, please call the Human Resources Helpline at (856) 231-2402.

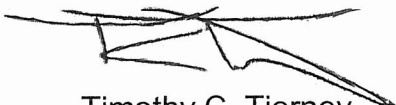
To a very large degree, we can limit our risk of becoming sick by practicing basic steps for good health, including cleaning and disinfecting surfaces daily. We are making every effort to keep all of our locations stocked with appropriate cleaning and sanitizing products. If you need additional cleaning and disinfecting supplies, please let your supervisor know right away.

In addition, Conrail is actively engaged in monitoring the Coronavirus (COVID-19) outbreak; we have established a dedicated team to monitor the situation as it develops, coordinate Conrail's response, and communicate those actions with our employees.

This policy and any updates will be posted to the Employee Resource Center.

Finally, please stay safe, be well, and thank you for all you do.

Sincerely,



Timothy C. Tierney
President and Chief Operating Officer