



Conrail COVID-19 Prevention and Response

March 31, 2020

Conrail is closely monitoring the spread of COVID-19 and has taken preventative measures to ensure the safety of our employees, their families, and the customers we serve on behalf of CSX and Norfolk Southern. Conrail has distributed the COVID-19 Prevention and Response Policy to all our employees, and is distributing to our contractors, suppliers, and business-critical visitors. We will continue to monitor and revise the policy as necessary. In addition, Conrail's continuity of business plan will minimize any potential operational impact, ensuring a high level of service for all customers.

The policy abides by initiatives and recommendations instituted by Conrail's parent companies, following the Center for Disease Control (CDC) and the World Health Organization (WHO) policies and practices for preventing the spread of COVID-19. As a result, Conrail has implemented the following guidelines across our systems:

- Restricting business travel for employees not directly with train operations
- Limiting visitor access to our facilities
- Implementing a remote work strategy for employees whose job functions permit
- Modifying employee assignments or works areas to create appropriate social distancing where needed
- Expanded the frequency of cleaning and distributed additional cleaning and disinfecting products across our system.

All employees are urged to follow personal safeguards, based on recommendations by the CDC and WHO.

Conrail is actively following the situation and will continue to post updates to ensure employee health and safety, operations proficiency and seamless service as events warrant.